

Happy Kids believe in providing a safe and caring environment for children from two years to five years. We strive to provide an enriching experience in which the child in our care can feel secure and loved. We want our parents and carers to be able to leave their children in the knowledge that they are happy and are being well looked after. In order to be able to do this, we believe that there needs to be a formal agreement between Happy Kids and the Parents/Carers. The contract will outline the obligations and commitment, of both Happy Kids and the Parent(s) or carer(s).

This is a contract between Happy Kids Pre-school and the Parent(s) or legal Guardian (referred to as 'the Parent) of a child (or children) that are enrolled at Happy Kids.

- 1. Is owned and managed by Kim Whelehan
- 2. Is registered with Ofsted and operates within their regulations, guidelines and rules. Their inspectors visit the Pre-School to ensure the appropriate standards of care & education are being provided.

### Parent Contract

- a. There is a minimum contract period of 1 month. Termination of contract before 1 month which has elapsed will result in loss of deposit.
- b. Notice Period: Due to the long-term commitment we make when reserving a child's place, we must ask you to make a similar commitment to us. We, therefore, require a minimum of <u>One (1) Calendar months written notice</u>, commencing from the <u>first day of the month</u>, to reduce or cancel your child's normal booking.
- c. Increasing your booking is subject to availability.
- d. Early Years Nursery Education Scheme places or special short-term contracts are available, subject to agreement and availability of places.

#### Happy Kids Rules:-

1) HOURS OF OPERATION:

Monday to Friday 9.00 a.m. to 3:00 p.m.



Happy Kids operate term time only and we will be closed on all Statutory English Holidays.

Winchcombe School, Maple Crescent, Newbury, Berkshire, RG14 1LN 01635 45879

2) MONTHLY FEES

Monthly fees include all sick days and holidays taken as these are paid days. Any statutory holidays will be deducted from your monthly bill. Fees are based on booked days not attendance. Refunds and credits will not be given for days where your child does not attend due to sickness or holiday. We do not allow swapping of days unless it is permanent and there is availability, we will try to accommodate swapping of days in cases of emergency or under special circumstances. Extra hours are billed at the hourly rate as follows:

Hourly rate of £5.50 per hour

#### 3) GOVERNMENT FUNDING AND OTHER FUNDERS

Parents who qualify for funding will have this amount deducted from the invoice. All tax efficient funding from your company will not be deducted from the invoice; it is up to the parent/carer to deduct this. Any fees not covered by a subsidy are the parents' responsibility and are payable by the dates specified on the invoice. Government funding is for 38 weeks of the year, therefore an additional charge for the remaining unfunded hours will be invoiced at the beginning of the academic year.

#### 4) PAYMENT POLICY

Parents agree that all fees (full time and part time attendance) will be paid in advance and by the date specified on your invoice. Additional hours will be invoiced at the end of the each month and will be due for payment immediately. Unpaid fees are subject to a  $\pounds$ 10 late payment fee if fees are not received 7 days after the date on the invoice, this



may result in immediate suspension or termination of care unless reasonable arrangements are made and accepted by both parties.

Extra hours are billed at an hourly rate.

Full time and part time fees are based on booked days, not attendance, therefore parents are responsible for fees whether child attends or not (this includes sick days and holidays booked).

Bank details are as follows:-

Trading name: Happy Kids Newbury Ltd Account number: 63642623 Sort Code: 20-59-14 Please use your child's name as a reference.

#### 5) ILLNESS POLICY

Please advise the Pre-School if a child will not be attending due to illness. Parents agree that a child who is ill (e.g. fever, infection, diarrhoea, communicable disease, or any other type of illness that may be passed on to others, with the exception of the common cold) will be kept at home to protect the well-being of the staff and other children in our care. The parents further agree should a child become ill while in our care that immediate arrangement will be made to remove the child from the Pre-School. Children will not be allowed to return to Happy Kids until they have been symptom free for at least 48 hours for a fever and 48 hours for sickness or diarrhoea. In some cases, a note from a doctor may be necessary. By signing this contract you are agreeing to staff seeking any necessary emergency medical advice or treatment during their time at Happy Kids. Please refer to our sickness policy for more information about this topic.

#### 6) LATE PICKUP POLICY

Please advise the nursery immediately if you will be arriving later than the pre-arranged time to pick up your child. It is the parents' responsibility to ensure that children are picked up no later than 3:00 p.m. If you are not able to pick up your child by 3:00 p.m. alternate arrangements must be made.



Please notify Happy Kids if an unauthorised person will be picking up your child. Verbal or written permission must be received before we will release a child to anyone who is not authorised on the registration form or has the agreed password.

#### 7) TERMINATION

Happy Kids Pre-School reserves the right to suspend or terminate care of any child without notice, should it be deemed necessary for the overall safety and well-being of staff and/or other children in my care.

#### 8) WITHDRAWAL

Parents agree that a minimum notice of one full month (notice to given in writing) will be given for permanent withdrawal of, or reducing hours of any child from our care or agree to pay one month's fees in lieu. The responsibility is of the parents to ensure that the notice has been received by the office. No exceptions will be made.

#### 9) POTTY TRAINING

We will work in conjunction with parents during potty training. If you have a method that has been working for you, please let us know and we will adopt it for your child. Should you discontinue potty training at home, please let us know. If a child shows no interest in potty training, we will discuss this with you and probably choose to discontinue and try again at a later date.

#### 11) HEALTH & SAFETY

If you have any health & safety queries, please arrange to meet with the Pre-School Manager. We would ask all parents to make sure doors are closed when entering or leaving the building and that they are mindful of little fingers. If Happy Kids Pre-School has to close due to any health, health & safety or illness reasons including bad weather, fees will still be due.



In order to feel free to explore and experiment with all kinds of materials, including messy ones, it is advisable to send children dressed in clothes that are easily washable and preferably not new. It is good for children to practice the skills, which will make them independent. Simple clothing which they can handle themselves will enable them to go to the toilet unaided and to put on and take off their outdoor clothes without being too dependent on other people for help.

# Registration is not complete, and care will not commence until all the paperwork is completed.

Prior to the start date of care the following must be received by us for each child:

- \* Registration Form signed, agreeing to the parent contract
- \* Birth Certificate shown

### <u>Development</u>

We use an online system for monitoring and assessing children's progress. This package is called **'Tapestry'** and it will enable you to look at your child's development at any time. You will be sent an invitation via email which will explain how to register and set your own passwords etc. It will enable you to put photo's on to your child's learning journey, leave comments and also print from the system. We would like you to complete the page 'About Me' which asks all the questions that used to be in our registration form. We do hope that you will enjoy using the new system and feel more included but please ask if you have any questions or need any assistance. We are enjoying this and look forward to working more closely with you to support your child.

There are tutorials on the package so please do not worry. You can log on to '**Tapestry**' using computers, tablets, pads and smart phones; however, if you would like to look at it here in the setting, then please speak to your child's allocated key person.



CHILD DETAILS												
First Names			Surname	Surname								
Known As			Date of Birth			Female	Ma	ale	Preferred Start Date			
Religion	Ethnic Origin			Nationality			Main Language					
PARENT / GUARDIAN	DETA	LS										
Carer 1 – Legal Re	sponsibil	ity	Yes / No Carer 2 – Legal Re			esponsibility Yes / No						
Relationship to Child				Relationship to Child								
First Name			First Name									
Surname			Surname									
Nationality					Nationality							
Child's Home Address		L			Address (if differe	ent)	1					
Postcode				Postcode								
Home Phone					Home Phone							
Mobile Phone					Mobile Phone							
Home Email					Home Email							
Occupation					Occupation							
Work Phone					Work Phone							
Who else lives at home?					•							

Who else lives at home?		
Who is special to the child?		



		(-)								
ENIERGEN	<u>CY CONTACTS</u>	(Please provi	de 2 contact	s is order of	f priority – please be aw			re not available)		
Contact 1 Name				Contact 2						
Contact I Name					Name					
Relationship to 0	Child			Relationship to Child						
Home Phone				Home Phone						
Mobile Phone				Mobile Ph	none					
Work Phone				Work Pho	ne					
Work Thome				WORKTHO						
-	DIETRY INFORM		с. I. I.		AL CONDITION					
avoid due to belie	etails of any medical allers	gies, food allergies or	toods to	(Please pro	ovide details of any med	licines your	child takes re	igulariy)		
MEDICAL II	NFORMATION									
Doctor Name					TWO YE	AR CHECK	COMPLETED	)		
Surgery Name					YES - Date Plea	200	NO -	Date Due		
Surgery Name					TES - Date Hea	30	NO -	Date Due		
Surgery Address	5				IMMUN	ISATIONS	UPTO DATE			
				Y	ΈS		NO			
			HEALTH VISITOR'S NAME							
Surgery Phone			HEALTH VISITOR'S PHONE NUMBER							
	, DEVELOPMEN	TAL CONCEPT			NAL NEEDS					
					icerns regarding your	child's lear	rning and de	velopment		
(Important - Pleas			,			since o reur	and at			
PHYSICAL	SENSORY	LEARNING	[	VIOUR	SPEECH	CHRONI	IC ILLNESS	OTHER		



Additional Information:

Has your child been referred to any other ag	gencies	s							
such as CAMHS, Educational Psychologist, S	and								
Language Therapist etc									
Has your child been known to or currently k	(nown 1	to							
children services?									
Has your child been attending a previous se	tting a	nd							
if so, do we have permission to contact ther	m for								
transition information?									
			QUIREMENTS						
	Sessi		e <mark>ks of the year</mark> pm, 12pm-3pm or 9am-3	3pm.					
In addition to the			r earlier start times fro		l late finisł	n times to 6pm			
Preferred Start Date:		Monday	Tuesday	Wedne	esday	Thursday	Fr	iday	
Hours required									
		ELINDED		ļ					
15hrs / 30hrs free government funding eli	gihla tł		<u>SESSIONS</u> 's 3 <sup>rd</sup> Birthday, You	will need	to provid	le us with you	r funding	code	
(2 year old funding and 30 hour funding) to	-		-		-	-	-		
30 hours of funding. Please tick which fund				ii your cot					
2-YEAR-OLD FUNDING - 15 hours	2-YEAR-OLD FUNDING - 15 hours 3-YEAR-OLD FUNDING - 30 hours Parent / Carer National Ins								
		Number							
Eligibility Code:	Fli	igibility Code:		I					
Early Years Pupil Premium: a grant that can	ו Pa	arents Full Name:			Parents I	DOB:			
be applied to help your child whilst at our									
setting									
Please indicate if	you ag	ree/disagree to th	e following stateme	ents by tic	king yes o	or no:			
							Vaa		
							Yes	No	
I give permission for emergency First Aid ar	nd for s	staff to seek furthe	r medical advice or u	medical in	terventio	n in an		+	
emergency or if my child fall seriously ill wh				medicarin	terventio				
I give permission for supplied sun cream, a				ild during	a whole (	hav session		-	
i give permission for supplied surficeant, a			be applied to my en	nu uu nig		ay session.			
I give permission for nappy cream to be app	nlied to	 o my child whilst in	the care of Happy K	(ids Pre-Sc	hool			1	
	prica to		the care of happy is						
I give permission for my child to have his/h	er face	painted whilst at I	Happy Kids Pre-Scho	ol.				-	
<b>G ()() ()(</b>				-					
I agree to photographs being taken of my c	hild wi	thin Happy Kids Pr	e-School environme	nt and be	uploaded	to Tapestry,		1	
Facebook and the website. (images will not					-				
I give permission for my child to participate						earby			
locations, which will be carried out with the						•			



Please ensure that we are kept informed of any changes to the above details.

I have read Happy Kids Prospectus, which can be found on our website & all relevant information has been explained to me and I understand the procedures.

Signature:

Print Name:

Date:

By signing this Contract you are agreeing to Happy Kids Pre-Schools Parent Contract. If you have not yet read them, please ask a member of staff for details.

I	have	read	and	agree	with	the	above
statements. (Please PRINT name)							

Parent/guardian Signature

Date \_\_\_\_\_

Please return your completed form to: Happy Kids Newbury The Winchcombe School Maple Crescent Newbury Berks RG14 1LN

or email it to: happykidsnewbury@btconnect.com