

# **Parent Contract**

The Owner/ Management of the Pre-school believe in providing a safe and caring environment for children from two years to five years. We strive to provide an enriching experience in which the child in our care can feel secure and loved. We want our parents to be able to leave their children in the knowledge that they are happy and are being well looked after.

In order to be able to do this, we believe that there needs to be a formal agreement between the Happy Kids and Parents. The contract will outline the obligations and commitment, of both the Happy Kids and the Parent(s).

This is a contract between the Owners/Management of Happy Kids Pre-school and the Parent(s) or legal Guardian (referred to as 'the Parent) of a child (or children) that are enrolled at Happy Kids.

- 1. Is owned and Managed by Kim Whelehan
- 2. Is registered with Ofsted as Happy Kids Pre-school and operates within their regulations, guidelines and rules. Their Inspectors regularly visit the Pre-School to ensure the appropriate standards of care & education are being provided.

#### To be completed by Parent/Guardian)

Child's full name:
Name by which child is known:
Date of birth:/ Nationality:
Home address:
Telephone number (with code):
Email address (will only be used for nursery business)
Name of Parents/Guardians:
Emergency name and telephone number during nursery hours (at least 2 persons):
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Who does the child live with
Who has parental responsibility
Who has authority to collect? We will only release your child to the named people below – unless an emergency occurs and you have given us verbal permission to make a change – A password will be required. Please include name, telephone number and address for each person  1
2.
3
Name, address and telephone number of child's GP:
Does your child have any health problems or take regular medication?
Are there any additional services that are involved with your child's welfare/care?

I understand it is my duty to inform the nursery of any changes in my child's medical condition and provide any necessary medicines that might be required.

Does your child have any special dietary needs or allergies? Yes/No

If YES please use form attached at the end of the contract

#### **Emergency first aid**

Do you give permission for emergency First Aid and for staff to seek further medical advice or medical intervention in an emergency or if your child falls seriously ill whilst in the care of Happy Kids Pre-School?

YES / NO

# Sun cream

I give permission for sun cream minimum factor 15 to be applied to my child/children. Yes/No (please circle)

#### **Photographs**

I agree to photographs being taken of my child within Happy Kids Pre-School environment. Yes / No (please circle)

# **Development books**

I agree that my Child/children's Development books may be taken home by their key worker to be worked on outside of Happy Kids Pre-School hours. Yes/No (please circle)

# **Nappy Cream**

I give permission for nappy cream to be applied to my child whilst in the care of Happy Kids Pre-School.

Yes/No (please circle)

#### **Administer Medication**

I give permission for the Staff at Happy Kids Pre-School to administer medication as per instructions given by me the parent.

Yes/No (please circle)

#### **Face Paints**

I give permission for my child to have his/her face painted whilst at Happy Kids Pre-School. Yes/No (please circle)

# Website

I give permission for photo's of my child/childre However images will not be made identifiable Yes/No (please circle)	n to be used on the Happy Kids Pre-School website
Signature of Parent/Guardian	Date:
Session Times	
Please indicate the session times you would lik	e to book your child into Happy Kids Pre-School.
Preferred Start Date	Term Time

	Monday	Tuesday	Wednesday	Thursday	Friday
All Day					
9am – 3pm					
·					
Mornings					
9am –					
11:30am					
Afternoon					
12:30 – 3pm					
Lunch Club					
Extra Hours					
		1		1	1

FOR OFFICE RECORDS :						
Payment of registration fee received - signed						
Date						
Original high contitionts according	annutalian ainmad					
Original birth certificate seen and						
Date						
	<u>Immunis</u>	ation SI	<u>neet</u>			
Are all immunisations up to da	te?					
Please advise which of the foll immunisations.	owing your child ha	s been i	mmunis	ed agai	nst and advise o	date of
Diphtheria						
Whooping cough						
Tetanus						
Polio						
HIB						
MMR						
Please list any other						
Troubb not any other						
Record of Food Allergy or	· Intolerance / All	ergy to	Medic	ines o	r Tropical App	olications.
Name of Child:						
Attending following sessions	s: AM	Mon	Tues	Wed	Thurs Fri	
I	_unch Club	Mon	Tues	Wed	Thurs Fri	
	PM	Mon	Tues	Wed	Thurs Fri	
* Allergy to /intolerance of:						
Additional information						

Please ensure that we are kept informed of any changes to the above details

Signed		Date	
I have read Hap understand the p		& all relevant information has been explained to	o me & I/we
Signature:			
Print Name:			
Date:			
		agreeing to all of Happy Kids Pre-School phem please or ask a member of staff for details.	oolicies and
I/We		have read and agree w	ith the
above statement	s. (Please PRINT nar	mes)	
Parent/guardian	Signature	Parent/guardian Signature	
Date			

# Health Was your pregnancy full term, if not Who do you live with? how early? What are their names? Were there any difficulties with the birth, if yes what were they? Do you have any brothers and sisters, what are their names and ages? Are there any known learning disabilities in the family? Do you live in a house or a flat? Do you have a garden? What language or languages are Do you have any pets and what are they spoken at home? called? Play and Learning What do you like to play with at home? Are you aware of any special or additional needs? Do you have a favourite toy or comforter? What is it called? Is there any previous medical history? Does your child have any known allergies? Does your child have any If so what? operations? Do they have any food likes or dislikes?

# Retain for your reference

#### The Contract: -

- a. There is a minimum contract period of 1 month. Termination of contract before 1 month which has elapsed will result in loss of deposit. Deposits will be deducted from the final Invoice. Normally only one deposit per family is required, with the deposit going to the subsequent child with the rules of forfeiture still applying.
- b. **Notice Period**: Due to the long-term commitment we make when reserving a child's place, we must ask you to make a similar commitment to us. We therefore, require a minimum of **One (1) Calendar months written notice**, commencing from the **first day of the month**, to reduce or cancel your child's normal booking.
- c. Increasing your booking is subject to availability.
- d. Early Years Nursery Education Scheme places or special short-term contracts are available, subject to agreement and availability of places.

## Happy Kids Rules:-

#### 1) HOURS OF OPERATION:

Monday to Friday 9.00 a.m. to 3:00 p.m.

Happy Kids operate term time only and we will be closed on all Statutory Holidays.

Winchcombe School, Contact Numbers

Maple Crescent,

 Newbury,
 Kim
 07778 780096

 Berkshire,
 Sharon
 07789 513185

 RG14 2LN
 Marie
 07795 555532

#### 2) MONTHLY FEES

Monthly fees include all sick days and holidays taken as these are paid days. Any statutory holidays will be deducted from your monthly bill. Fees are based on booked days not attendance. Refunds and credits will not be given for days where your child does not attend due to sickness or holiday. We do not allow swapping of days unless it is permanent and there is availability, we will try to accommodate swapping of days in cases of emergency or under special circumstances. Extra hours are billed at the session rate or hourly rate as follows

School Day£24.00Morning Session£10.00Lunch Club£4.00Afternoon Session£10.00Extras charged per hour£5.50

#### 3) GOVERNMENT FUNDING AND OTHER FUNDERS

Parents who qualify for funding will have this amount deducted from the invoice. All tax efficient funding from your company will not be deducted from the invoice; it is up to the parent/carer to deduct this. Any fees not covered by a subsidy are the parents' responsibility and are payable by the dates specified on the invoice. Government funding is for 38 weeks of the year, therefore an additional charge for the remaining unfunded hours will be invoiced at the beginning of the academic you.

# 4) PAYMENT POLICY

Parents agree that all fees (full time and part time attendance) will be paid by the date specified on your invoice. Additional sessions will be invoiced at the end of the each month and will be due for payment immediately. Unpaid fees are subject to a £10 late payment fee if fees are not received 7 days after the date on the invoice, this may result in immediate suspension or termination of care unless reasonable arrangements are made and accepted by both parties. Extra hours are billed at an hourly rate.

Full time and part time fees are based on booked days, not attendance, therefore parents are responsible for fees whether child attends or not. (This includes sick days and holidays booked.)

Bank details are as follows:-

Trading name: Happy Kids Account number: 62048430

Sort Code: 60-15-07

Please use your child's name as a reference.

#### 5) ILLNESS POLICY

Please advise the Pre-School if a child will not be attending due to illness. Parents agree that a child who is ill (e.g. fever, infection, diarrhoea, communicable disease, or any other type of illness that may be passed on to others, with the exception of the common cold) will be kept at home to protect the well-being of the staff and other children in our care. The parents further agree should a child become ill while in our care that immediate arrangement will be made to remove the child from the Pre-School. Children will not be allowed to return to Happy Kids until they have been symptom free for at least 24 hours for a fever and 48 hours for sickness or diarrhoea. In some cases, a note from a doctor may be necessary. By signing this contract you are agreeing to staff seeking any necessary emergency medical advice or treatment during their time at Happy Kids. Please refer to our sickness policy for more information about this topic.

## 6) LATE PICKUP POLICY

Please advise the nursery immediately if you will be arriving later than the pre-arranged time to pick up your child. It is the parents' responsibility to ensure that children are picked up no later than 3:00 p.m. If you are not able to pick up your child by 3:00 p.m. alternate arrangements must be made.

Please notify Happy Kids if an unauthorised person will be picking up your child. Verbal or written permission must be received before we will release a child to anyone who is not authorised on the registration form or has the agreed password.

# 7) TERMINATION

Happy Kids Pre-School reserves the right to suspend or terminate care of any child without notice, should it be deemed necessary for the overall safety and well-being of staff and/or other children in my care.

#### 8) WITHDRAWAL

Parents agree that a minimum notice of one full month (notice to given in writing) will be given for permanent withdrawal of, or reducing hours of any child from our care or agree to pay one month's fee in lieu. The responsibility is of the parents to ensure that the notice has been received by the office. No exceptions will be made.

#### 9) POTTY TRAINING

We will work in conjunction with parents during potty training. If you have a method that has been working for you, please let us know and we will adopt it for your child. Should you discontinue potty training at home, please let us know. If a child shows no interest in potty training, we will discuss this with you and probably choose to discontinue and try again at a later date.

# 10) DEPOSIT

A £55 deposit is required. Deposits will be deducted from your final invoice. Normally only one deposit per family is required, with the deposit going to the subsequent child with the rules of forfeiture still applying.

# 11) HEALTH & SAFETY

The name of the designated Health & Safety Officer is on the main notice board. Any health & safety queries please arrange to meet with the Pre-School Manager. We would ask all parents to make sure doors are closed when entering or leaving the building and that they are mindful of little fingers. If Happy Kids Pre-School has to close due to any health, health & safety or illness reasons including bad weather, fees will still be due to be paid during the period closed.

#### 12) WHAT TO WEAR

In order to feel free to explore and experiment with all kinds of materials, including messy ones, it is advisable to send children dressed in clothes that are easily washable and preferably not new. It is good for children to practice the skills, which will make them independent. Simple clothing which they can handle themselves will enable them to go to the toilet unaided and to put on and take off their outdoor clothes without being too dependent on other people for help.

Registration is not complete, and care will not commence until all the paper work is completed.

Prior to the start date of care the following must be received by us for each child:

- \* Registration Form
- \* Immunisation sheet
- \* Parent Contract
- \* Refundable Deposit
- \* Authorisation from employer of subsidised place if appropriate.